

STATE OF HAWAII DEPARTMENT OF HEALTH

P. O. Box 3378 Honolulu, HI 96801-3378 doh.testimony@doh.hawaii.gov

Testimony SUPPORTING GM0676 Submitting for Consideration and Confirmation to the State Council on Mental Health, Gubernatorial Nominee, CHARLEEN CROZIER, for a term to expire 6-30-19

SENATOR ROSALYN H. BAKER, CHAIR SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION, AND HEALTH

Hearing Date and Time: Wednesday, April 11, 2018 at 9:30 a.m. Room Number: 229

- 1 **Fiscal Implications:** None.
- 2 **Department Testimony:** The Department of Health supports the nomination and
- confirmation of Charleen Crozier to the State Council on Mental Health (SCMH). Ms.
- 4 Crozier fills the mandated SCMH membership position of an adult with serious mental
- 5 illness who is receiving, or has received mental health services, pursuant to Chapter
- 6 334-10 of the Hawaii Revised Statutes and Federal Law, Public Law 102-321, Section
- 7 1914(c).
- 8 Ms. Charleen Crozier, affectionately known as "Naomi," is a resident of Maui and
- 9 is currently a supported housing case manager for Mental Health Kokua, Wailuku. She
- 10 has worked in the mental health field since 2007, and she has worked in crisis
- intervention, peer coaching, and as a benefits planner in the Hawaii Certified Peer
- 12 Specialist program.
- Ms. Crozier has participated in and advocated for resources and support for
- reducing tobacco use within the mental health services population. In 2012, Ms. Crozier

- completed the Mayo Clinic's Tobacco Treatment Specialist certification course and in
- 2 2014, she was a member of the team representing Hawaii at the Substance Abuse and
- 3 Mental Health Services Administration's State Policy Academy on Tobacco Control in
- 4 Behavioral Health in Bethesda, MD. Her training, background, and direct contact with
- 5 individuals who receive mental health and recovery supports has increased her ability to
- 6 address this critical health issue with individuals who live with serious mental illness
- 7 (SMI).
- Ms. Crozier is excited about being on the SCMH because she will be able to
- 9 bring both a consumer and provider perspective on mental health issues during Council
- deliberations. We are confident that Ms. Crozier will make valued contributions to the
- work of the SCMH.
- We respectfully request your favorable consideration in confirming the
- appointment of Ms. Charleen Crozier.
- Thank you for the opportunity to testify on Ms. Crozier's behalf.

GM-676

Submitted on: 4/8/2018 12:16:01 PM

Testimony for CPH on 4/11/2018 9:30:00 AM

Submitted By	Organization	Testifier Position	Present at Hearing
Randolph Hack	Individual	Support	No

Comments:

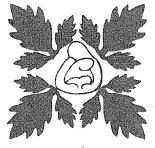
Dear Chair Baker and members of the Consumer Protection and Health Committee:

My name is Randolph Hack and I am recently retired from service with the Adult Mental Health Division, State Dept.of Health.

I hereby recommend strongly Charleen "Naomi" Crozier for the State Council On Mental Health. I served four terms on this Council and Naomi will make an excellent member representing her home island Maui.

Naomi is an outstanding case manager for Mental Health Kokua and brings the richness of lived experience to her work. The same will be true of the State Council.

Thank you for the opportunity to testify.



Ulu Grow & Preserve

Malama Family Recovery Center

Malama Na Makua A Keiki, Inc.

April 2, 2018

Senator Rosalyn H Baker 415 S Beretania St # 231 Honolulu, HI 96813

Dear Senator Baker,

I am pleased to write this letter of recommendation for Mrs. Charleen Crozier to serve as a member on the State Council on Mental Health. I have known Mrs. Crozier for over 10 years and in this time I have seen her grow both professionally and personally.

I have been the Clinical Director of Malama Family Recovery Center for approximately 9 years and have worked in the mental health and substance abuse field for approximately 15 years. Mrs. Crozier has worked directly with many of the families we serve. She is always professional, courteous and passionate about helping the community and those she serves. She is extremely knowledgeable in the resources available to the people she works with. She recently fought to save funding for a valuable resource that helps to transition seriously mentally ill clients from the streets into independent housing.

As a woman in recovery myself, I understand how important it is to be a role model for the community. Mrs. Cozier is one of these role models. Our personal recovery stories offer hope to those in the process of change and to their families. She would make a wonderful addition to the State Council on Mental Health.

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Respectfully,

Dr. Lisa Ponichtera, PhD, LMFT CSAC

PhD LMFT CSAT

Clinical Director

Malama Family Recovery Center

808-877-7117 (phone)

Iponichtera@malamafamilyrecovery.org

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Opportunities to Begin Again

April 3, 2018

To Whom It May Concern:

On behalf of Naomi Crozier,

I highly recommend Naomi for the State Council on Mental Health. I have worked with Naomi at Mental Health Kokua for the past six years. She is an exemplary case manager and housing specialist. Her empathy, compassion, and professionalism truly make her stand out in the field of mental health work. She is always ready to advocate for those less fortunate. She continually seeks to better herself through learning and taking on new challenges. I am confident that Naomi will be a great asset to the State Council on Mental Health.

Sincerely,

Judith Hall PhD, CM MHK Case Manager





On behalf of Charleen Crozier,

It is my pleasure to recommend Charleen to serve as a member on the State Council on Mental Health. I have worked alongside, and collaborated with Charleen at various levels and capacities in our personal, and more recently; our professional careers as colleagues.

Charleen's compassion is equally met with her passion to serve to the best of her ability as a case manager for the population she serves. She functions with the utmost professionalism, which is an extreme asset in working with the individuals and communities she represents.

I have watched her grow into the amazing woman she is today, and I value her knowledge, trustworthiness and ability to overcome whatever challenges she is confronted with. I have sought guidance from Charleen that directly relates to mental health situations on several occasions, and she is they type of person, if she cannot answer your question, she will find someone who can. This is an admirable trait to have in our field of social services.

Her desire to advance the health and well-being for those suffering from Mental Health issues goes beyond her role as a case manager and she has proven that time and time again, by "suiting up and showing up" and advocating on their behalf.

I highly recommend Charleen Crozier to serve on your Council, her selflessness and willingness to share her abilities and expertise will make her an exceptional leader for our community. Her selection would be an investment in our community I know your Council will not regret.

Should you have any questions, please do not hesitate to contact me at chelemi@ymail.com

Michele Navarro Ishiki

Michele Navarro Ishiki | MSW, CSAC, ICADC



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I not only support, I also highly recommend Charleen Crozier to serve on your Council, her selflessness and willingness to share her abilities and expertise will make her an exceptional leader for our community. Her selection would be an investment in our community I know your Council will not regret.

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